

Annexure C

Data for every month ending June 2023

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	NA	0	0	0	0	0	0	0

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending **
1	Jun-22	0	0	0	0
2	Jul-22	0	0	0	0
3	Aug-22	0	0	0	0
4	Sep-22	0	0	0	0
5	Oct-22	0	0	0	0
6	Nov-22	0	0	0	0
7	Dec-22	0	0	0	0
8	Jan-23	0	0	0	0
9	Feb-23	0	0	0	0
10	Mar-23	0	0	0	0
11	Apr-23	0	0	0	0
12	May-23	0	0	0	0

Trend of annual disposal of complaints

SN	Year	Carried forward from previous month	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	0	1	1	0
2	2019-20	0	0	0	0
3	2020-21	0	2	2	0
4	2021-22	0	3	3	0
5	2022-23	0	0	0	0